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# MULTIMEDIA UNIVERSITY

## FINAL EXAMINATION

TRIMESTER 2, 2016/2017

**MPM 7323 – K-PROJECT MANAGEMENT**  
**MEP 7433 – PROJECT MANAGEMENT**  
(All sections / Groups)

10 FEBRUARY 2017  
10.00 a.m. – 12.00 p.m.  
(2 Hours)

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### INSTRUCTIONS TO STUDENTS

1. This Question paper consists of THREE pages (including this cover page).
2. Answer any **FOUR (4)** out of SIX questions.
3. Do print all your answers in the Answer Booklet provided.

**Answer any FOUR (4) questions. All questions carry equal marks.**

**QUESTION 1**

- a) Give a definition of project management. What does “managing” not mean? (5 marks)
- b) Explain the four dimensions of motivation (8 marks)
- c) What keeps people motivated and willing to stay with a firm? (12 marks)

**QUESTION 2**

You have studied in detail “How to Manage Yourself” as a project

- a) Describe the things you thought important and challenging. (18 marks)
- b) What would you regard as success factors? (7 marks)

**QUESTION 3**

- a) Clients may ask for work to be done not anticipated at the start of a project. As a project manager what should you do to minimize this risk? (7 marks)
- b) What makes a meeting minute a ‘legal’ document that could be used to pursue a claim? (6 marks)
- c) A timeline that is not updated is worthless. Consider this statement from the following points of view:
  - Delay
  - Mitigation
  - Leveling and Balancing of Resources(12 marks)

**QUESTION 4**

- a) Illustrate the form of a simple Work Breakdown Structure (WBS) showing tasks at several levels. (7 marks)
- b) How do you estimate project costs? What information do you need? (6 marks)
- c) You have been involved in a group project this semester. Describe your role and the challenges it presented. (12 marks)

**Continued...**

**QUESTION 5**

- a) Capital locked into a contract is almost inevitable during the early stages of a project. What steps should be taken at the outset of a project to minimize this? (12 marks)
- b) What three things are necessary to form a basic contract? What do we do to distribute risk fairly? (8 marks)
- c) A markup at tender stage will probably not be the same as the final profit. Why? (5 marks)

**QUESTION 6**

- a) Monitoring work progress is crucial. Explain this statement from the viewpoint of managing the delay, costs and quality risks. (12 marks)
- b) Plot the curves of monthly performance of the project in the table below. The monthly figures are cumulative from the start of the project (6 marks)
- a) How would you interpret this information and what steps would you take to inform your client of future progress? (7 marks)

month	BCWP	ACWP	BCWS
1	1200	900	900
2	2000	1600	2000
3	3200	3200	3600
4	3800	4500	4500
5	4500	5000	6000

**End of Paper**